

## llingstad Owner Operator of 2006

Owner Operator Casey Skillingstad believes there Casey has four children: Greg, 26, who recently is no one better in the trucking business than Dia- returned from duty in Iraq; Jason, 26; Shane, 15; mond Transportation System Inc. and Cairene, who is 29.

Well, Diamond feels the same way about Skillingstad.

Casey, who has been with Diamond for 10 years, has been named Owner Opera-• tor of the Year for 2006.

Casey has received numerous awards at Diamond for being a safe and conscien-• tious owner operator. He has been named Owner Operator of the Month five times, and has won the Top Gun award for safety, six times.



Casey Skillingstad

Cairene's 3-year-old son Morris - whom • Casey calls Mo - has made Casey the proudest grandfather around.

Mo helps Casey with the remodeling and • carpentry projects he does when he is at

Casey thanked everyone at Diamond for helping him win the 2006 award. "Diamond is as good as it gets in the industry," he said. Everyone at Diamond congratulates Casey for his hard work and dedication.

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### Fuel Advance Changes on the Way for Comdata Cards

After several months of research and feed- operator and the fleet manager. The fleet need to send in receipts for fuel purchases

back from within the company and in the industry, a decision has been made to switch to a "limit based" fuel card beginning on March 1, 2007.

This switch will provide many positive bene- determined. This change will eliminate any fits to our owner operators and our office. problems with not having fuel to finish a load The card will remain with Comdata and will not or to get to the next load. require issuing new cards.

operators will no longer need to talk to fleet on the settlement statement instead of lump one understands the new system before immanagers every time they need a fuel ad- sums which will allow matching of receipts plementation. vance. This will free up time for the owner with deductions. It will also eliminate the - Chad Thur. Business Office

based on dollars or gallons need to be sent in. of fuel.

Record keeping for the owner operators is The main reason for this change is to make another advantage of this change. Each fuel

will be set to a certain limit made with the Comdata card. Any fuel reper day and/or per week ceipts where the card is not used will still

The new system will eliminate unnecessary The limit has yet to be work in the office, and will allow fleet managers more time to keep you running.

> A more in-depth explanation will follow in a letter to be sent out in a settlement statement in the next couple of weeks.

If you have any questions about this new the advance process more efficient. Owner transaction will be shown as a separate charge card, please ask. We want to make sure every-

### Owner Operators of the Month for July—December 2006

Congratulations to those drivers named time. We were all saddened to hear about half of 2006: July—Phil Jostad, August— of 28 years. Robert Key, September-Jeremiah Meza, October-Rex Foreman, November-Van Williams and December—Tim Christensen.

All these men earned this recognition because of their dedication and experience. Here's a closer look at the six winners.

July—Phil Jostad leased to Diamond back in 1972. Phil has been a valuable and loyal member of the Diamond family since that

Owner Operators of the Month for the last the passing of Sharon in October, his wife joys creating lawn and garden ornaments,







Phil has three grown children and he enwhich he cuts from wood and then paints. Phil is receiving the award for the third

August-Robert Key is from Texas. Being a big University of Texas fan, we usually see him sporting an orange "Hook 'em Horns" hat. Robert has been married to his wife, Connie, for 17 years and has two children.

In his spare time, Robert enjoys being a

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## CUSTOMERS AND AGENTS SHIPPER NEWS: CHASING AWAY THE WINTER BLUES

As you may have heard in my recent voice loads from their customers. mail, the entire specialized freight segment is suffering the winter blues.

happening when loads are harder to come by. I would like to let you know what the Sales group is doing to counter this problem and also give you some predictions for the upcomina months.

We have implemented an extensive telemarketing program which keeps us in touch with existing and potential customers on a regular basis. This has already resulted in additional opportunities. We are working closely with construction equipment. They are moving into our agents to help them secure additional their busy seasons.

are very low. We continue to bid and are trying to be as competitive as possible.

The other factor on freight which cannot be pasture. ignored is the time of year. January and early February are traditionally tighter times in specialized. Each year is a little different, this one is proving to be in the mold. Positive smartly to get it done. signs are showing, though, as manufacturers begin ramping up the production of farm and

Along with this increase, dealer transfers We are also being much more aggressive in of farm and construction also are showing the our pursuit of military traffic. While there signs of seasonal increases. We understand In addition to substantially lower volumes of seems to be an increase in the offering of that things have been tough, more in certain freight, rates are down. This is a natural this traffic, the rates (bids) we are seeing areas than others. You must remember that the grass is not greener on the other side of the fence, and we all are working in the same

> We understand the responsibility we have to keep you moving and profitable. We take that very seriously and are working hard and

> Your focus on excellent communication and keeping on schedule are critical to our ability to maintain and gain business and customers.

- Pat McLeod, V.P., Sales & Marketing

#### **New Faces For Diamond Sales Team**

Diamond is pleased to welcome Cathy Schook country in which we have a greater amount of and Cheri Walden to the Inside Sales Team. equipment,

Both bring a great deal of enthusiasm and talent to the company. Cathy is handling the Southwest, Northwest and West while Cheri is working with Randy Brown on states in the East, Central, Southeast, Northeast and eastern seaboard parts of the country.



This adjustment enhances our ability to pursue freight opportunities from existing customers as well as to build our customer base.

In today's competitive freight environment it is very important to respond quickly and to follow up on customer's requests for movements.

This re-alignment, combined with adding ad-

#### TOP-FIVE AGENTS JULY—SEPTEMBER

- Laurel Barbera
- Rick Newton
- Tim Wood
- Larry Meek
- Brenda Suttles

#### **OCTOBER-DECEMBER**

- Rick Newton
- Laurel Barbera
- Tim Wood
- **Brenda Suttles**
- Joe Haskins

#### TERRITORY CHANGES

In another change on the Inside Sales Team, ditional sales personnel places us in an excel-Diamond has re-aligned territories to dedi- lent position to secure additional traffic. cate more resources to those areas of the - Pat McLeod, V.P., Sales & Marketing

### BE ON THE LOOK OUT FOR NEW CUSTOMERS IN 2007

As we enter a new year we find changes occurring in our cus- seems that more and more agricultural and construction tomer base. Those changes, we hope, are in the area of equipment is being manufactured in larger sizes. Our RGN growth and we need your help.

While we will continue to service our CNH, John Deere, Claas and Agco accounts, as major customers, we have additional new customers that we are now serving. Some of those are past customers being brought back and some are new customers. Both will feed our growth as we move into 2007.

As we look into the future - be it a week, a month or a year - we are hearing that 2007 is going to be a growth year in both the agricultural and construction

Utilization of our large RGN fleet puts us in a very positive position with our present as well as future customers. Although bigger is not always better, it fleet will keep us in line as a major service provider for these

growing units.

While arouth occurs, we also need the assistance of those on the road and at truck stops. You are out there and see what is moving out.

If you see something that fits our type of equipment, try to get the name of the product and the location of where it is manufactured and relay this information to your fleet manager. He will pass it on to sales to make contact and possibly service that company in 2007.

- Paul Martinson, President



### SAFETY & COMPLIANCE DRIVE SAFE: YOU CAN HELP LIMIT INSPECTIONS

Selection System (ISS-2) score.

The ISS-2 uses data from SafeStat, which rates carriers on Here are some tips to prepare yourself for a roadside inspection: their safety performance, and puts it in a quick, easy-to-use tool • to help inspectors select vehicles and drivers for roadside inspections.

Each carrier is assigned a number between 0 and 100, based on their performance in four areas: Crash history, vehicle inspection history, driver out-of-service and moving violation history; and safety management. The number produces a "pass", "optional," or "inspect" recommendation to officers.

As a driver, you have an effect on our ISS-2 score. If you operate legally, and don't have roadside inspections with violations, you can help reduce the score and help the fleet receive fewer roadside inspections. If you don't operate legally and receive violations at inspections, our score will go up and increase the chance that our fleet will have more and stricter roadside inspec-

Diamond right now has an "optional" rating. You can make that go

Do you ever wonder why certain company's tractors are always either way as a result of your inspections. Do your best to operbeing inspected? Chances are, it's the result of their Inspection ate legally and reduce the number of violations and the number of inspections for our fleet.

- Secure your loads properly and keep securement devices in good condition.
- Weigh and measure your loads.
- Conduct a thorough pre-trip inspection and have any prob-
- Obey speed limits, don't tailgate or cut in and out of traffic.
- Wear your seatbelt.
- Keep your equipment clean.
- Do not have a radar detector. Many law enforcement agencies have equipment that can detect their use.
- Keep your logbook neat, clean and current at all times. Be courteous to law enforcement officers, roll your window down, and follow instructions without complaining. Please drive safe!

- Diane Dahse, Safety Director

#### **News and Notes**

EMANIFESTS: Starting January 25th, all trucks transporting loads from Canada to the US using any port of entry in Washington, as well as the ports of entry at Pembina, Neche, Walhalla, Maida, Hannah, Sarles and Hansboro in North Dakota, will be required to file an electronic manifest with US Customs. This is related to the ACE Truck Manifest System being implemented by U.S. Customs and Border Protection. We are in the process of hiring a firm to create and submit manifests for us. Empty trucks are not required to file an emanifest at this time, but this could change later in the year. Also, Ports of Entry in Michigan and New York will be coming on-line for the emanifest requirement in the near future.

NEW LENGTHS: This past July, Wisconsin Governor, Jim Doyle signed a law allowing tractor semitrailer combination lengths up to 75 feet, and a semi-trailer up to 53 feet and having a kingpin-toaxle length not exceeding 43 feet.

SNOW AND ICE: In Pennsylvania, when snow or ice is dislodged or falls from a moving vehicle and strikes another vehicle or pedestrian causing injury or property damage, death or serious bodily injury, the operator of the vehicle from which the snow or ice is dislodged or falls shall be subject to a fine of not less than \$200 nor more than \$1,000 for each offense.

This does not allow law enforcement to stop a vehicle they think has too much snow or ice on it, but only after it has fallen and caused damage or injuries.

### THE DISPATCH PERSPECTIVE

WE PROVIDE A SERVICE—No more, No less. As you know, at Diamond, we don't make a product, we don't sell widgets, and we certainly don't get by on our good looks—we sell a service. It is vital that we provide that service to the best of our ability.

What does this mean to the owner operator? It means put a smile on your face. It means dress appropriately. It means be courteous and respectful to shippers and consignees. You are the face of Diamond Transportation System. Those shippers and customers don't see us very often, but they see the owner operator daily. The owner operator is what they will remember about Diamond.

It also means pay close attention to your 'driver receipt' (load card). Customers are becoming more specific with loading and unloading time requirements. Your driver receipt will have all the specifics necessary to complete the load without flaw. Check the specific requirements including pickup and delivery times on driver receipts. If you can't meet these requirements, don't accept the load.

It also means plan ahead. If you get a load that will require permits, get them started before you get to the shipper. This planning will greatly reduce delays once you are loaded and that can be the difference between meeting a deadline and missing one.

Your appearance, attitude, efficiency and attention to detail all make up the service we provide and that service makes all the difference. These are the reasons we will get more freight from a shipper, consignee or customer, and will also be the reason we might not get a call back.

Even if a load is tendered through a broker, we need to provide the best service possible. The service you provide might just mean that shipper or consignee will call Diamond directly the next time they need a load moved. Don't confuse this with back-solicitation—we don't want to get into that, but if they call us, so be it.

-Jon Coca, Vice President, Operations

### THE BACK PAGE Recruiting Corner: COME BACK TO SEE US!

Hello to all our owner operators out there! We inspector, that could mean \$50 in your pocket for are doing things in the recruiting department.

We have moved our area around to make it more inviting to you owner operators.

you dropped by.

You also should make sure one of us is aware that Dust. you are here so we can do a walk-around inspection on your tractor and trailer.

you are the safest you can be out on the road. If safer business for everyone. there is something we can catch instead of a DOT - Alyse Mireles, Recruiting Director

wanted to touch base with you on the new way we passing the DOT inspection with no marks against

While in our department, feel free to pick up any supplies: Trip Pak envelopes; self-addressed, When you stop in, we ask that you sign in on our clip stamped envelopes; log sheets; scale directories; board. That way, the whole company can tell when truck stop directories; mugs; pens; federal safety guidebooks, and the latest issue of the Diamond

You can also relax in the orientation room with a cup of coffee and a bite to eat. So, in the future The reason for the walk-around is to ensure that let's communicate when you get in and make it a

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### Owner Operators of the Month continued

starter for horse racing and has been doing works in the yard, chases the grandchildren is at home in Pennsylvania spending time this since 1996. Robert has worked for around, and aggravates Ada—so she says! Diamond since September 2004.

colored Freightliner. He has been married to Jennifer for eight years. They live in Illinois with their three children: Kaylene, 8; little Jeremiah 6; and Chevenne, 3.

October-Rex Foreman has been with Diamond for 25 years. He and his wife of 46 years, Ada, have six children and nine grandchildren. Ada rides with Rex about half the time he's on the road. At home, he

September—Jeremiah Meza has been with Diamond for two years. When he is not



Foreman



Williams



Christensen

with his four children: April, 17; Ashley, 15; November-Van Williams has been with Adam, 13; and Victoria, 11. They all enjoy riding four-wheelers together. Van is en-Diamond since June 2006 and drives a rose out on the road in his blue Freightliner, he gaged to Mary. This is his first OO of the

Month award.

December—Tim Christensen, Lucky, Ohio, has worked for Diamond for the past year and drives a purple Peterbilt. Tim is married to Kim and they have two children: Haylee, 11, and Ben, 9. When at home, he and the family spend time at the lake, fishing, riding inner tubes, and just hanging out.

### **Employee News & Anniversaries**

#### **Employee Anniversaries**

- Randall Brown—16 yrs. October
- Harvey Jenkins-42 yrs. November
- Richard Jenkins—53 yrs. November
- Jeanie Kuehl-40 yrs. December
- Chris Linders—16 yrs. November
- John Marr Jr.—12 yrs. November
- Terry Peaslee-13 yrs. October

#### **New Owner Operators**

- Joe Bagshaw
- Dale Garry
- Gene Berscheid
- Chris Harris
- David Capps
- John Huckman
- Bruce Cobine
- Claude Morgan
- Mark Fauser
- Timmy Williams
- Aaron Ferguson
- Chris Wysong

#### **Owner Operator Anniversaries**

- Irvin Woodruff—39 yrs. Nov.
- Phil Jostad—34 yrs. Nov.
- Richard Ruger-29 yrs. Sept.
- Arlan Turk—24 yrs. Nov.
- Michael White—15 yrs. Aug.
- Arvin Weber—14 yrs. Dec.
- Charles Burton-13 yrs. July
- Larry Akers—9 yrs. Sept.
- Casey Skillingstad—8 yrs. Sept.
- Paul Schneider—7 yrs. July
- Brian Garbes-5 yrs. July.
- Dennis Egness-5 yrs. August
- Charles North-5 yrs. Aug.
- Ronald Perry-5 yrs. Oct.

- Pete Cheely-5 yr. Nov.
- Russell Sparks-5 yrs Dec.
- David Dake-3 yrs. July
- Earl Swallow-3 yrs. Oct.
- Larry Cavanaugh-2 yrs. Aug.
- Robert Key-2 yrs. Sept.
- Scott Krueger-2 yrs. Nov.
- Doyle Clifton-2 yrs. Nov.
- Robert Best-2 yrs. Nov.
- Phillip Nelson-2 yrs. Dec.
- Dan Latham-1 yr. Sept.
- Cecil Hayden-1 yr. Nov.
- Steven Benson-1 yr. Dec.